

ACTION LOG

WARD: Eyres Monsell Ward Community Meeting:

DATE: 18th March 2026

TIME: 10am

VENUE: Eyres Monsell Community Centre



Present

Cllr Elaine Pantling
Cllr Karen Pickering
Ghezala Sultan – Pride in Place Delivery Lead / Community Engagement
Alvin Raj / Natasha Parker – Housing Community Engagement
Sue Green – Tenants Scrutiny Panel Chair
Rupert Bedder – Traffic and Highways Manager
Dawn Eagland – City Warden
Leicestershire Police – PC Natalie Bogel
WCEO – Angela Martin

Apologies

None

Item	Action to note	Who
1.	Introductions & Apologies, Declarations	
	- The Chair, Cllr Pantling opened the meeting and welcomed everyone. - No declarations were noted.	
2.	Councillors Feedback	
	- The meeting noted an update from Councillors: <u>Cllr Pickering:</u> - Reported on Casework - Housing Repairs - Dustbin collections on Pauley Road / Fly-tipping - Upcoming 'Ekky-Fest' Event. <u>Cllr Pantling:</u> - Reported on Casework - Housing Repairs - Identified large numbers of orthodox Catholic people resident in the ward. - Upcoming Events – The Great Get Together, Celebrating the strong diversity representative in the ward. <u>Cllr Pantling Welcomed the LCC service area / partner representatives to the Information Fair / Coffee Morning.</u>	

3.	Local Policing Update	
▪ The meeting noted representation from Local Police: ▪ Introduction from the Neighbourhood Policing Team to the meeting. ▪ Key priorities outlined. ▪ Available to meet residents for one-to-one chats/issues.		
4.	Highways Update	
▪ The meeting noted representation from Traffic and Highways: ▪ Introduction from the Traffic and Highways manger ▪ Key priorities outlined ▪ Available to meet residents for one-to-one chats / issues.		
5.	City Warden update	
▪ The meeting noted representation from the City Warden: ▪ Introduction from the City Warden ▪ Key Priorities outlined ▪ Available to meet residents for one-to-one chats /issues		
6.	Housing Engagement Update	
▪ The meeting noted representation from the Housing Engagement Manager and Officer: ▪ Introduction from the Manager ▪ Key Priorities outlined ▪ Available to meet residents for one-to-one chats / issues.		
7.	Chair - Residents Tenant Scrutiny Panel	
▪ The meeting noted representation from the Tenants Scrutiny Panel Chair. ▪ Introduction from the Resident Chair – Written outline provided – See Appendix A. ▪ Available to meet (other) residents for one-to-one chats/ issues		
8.	Pride In Place – Eyres Monsell	
▪ The meeting noted representation from the Pride in Place delivery lead. ▪ Introduction and overview of what Pride in Place ▪ Current position outlined ▪ Available to meet residents for one-to-one chats / interest.		
9.	Ward Budget Update	
▪ The meeting noted a Ward Funding update ▪ Ward Funding April 2024 – March 2025 - £18,000. ▪ Number of applications supported to date: 22 ▪ Balance remaining: £0. ▪		

The meeting closed at: 12:30pm.

Appendix A

Presentation from: Chair of the Tenants Scrutiny Panel:

THANK YOU FOR INVITING ME TODAY!

March 18th, 2026

Good morning: My name is Sue Green. I have lived in Eyres Monsell for over 20 years now.

Some time ago, I was contacted to see if I would be interested in joining a Tenants Security Panel. This sounded interesting so I went along: I have been going to regular meetings ever since.

The Tenant Scrutiny Panel consists of voluntary representatives from the various estates, with approx. 12-18 members. It is part of our remit to evaluate housing services, influence policy and hold the council accountable following the 2023 satisfaction survey. The panel that meets every two months aims to improve communication, repair services, and housing standards, with support from TPAS.

At our meetings we also have our L.C. Policy & Engagement Manager, 2 other L.C.C.C council officials, one of which takes the minutes of each meeting.

One of the reasons for setting up this panel was as the title suggest, to 'scrutinize' the Council's decisions and suggestions that may affect our area.

Members inspect housing performance, review policies, and set their own agenda with a focus on issues like repairs, maintenance, and environmental concerns.

The panel works alongside a new Tenant Engagement strategy to ensure tenant voices are represented in council governance. We also act alongside the Housing Scrutiny Commission to provide feedback and review services.

We can invite Council Head of depts to come to our meetings if we require further information about any other matters.

These representatives can vary from Revenues Dept, including the Councils budget, where the money is being spent, Anti-Social behavior dept. Housing Dept, Repairs and City wardens etc. We can bring forward any issues arising in our area, present them at the meeting for action to be taken. The presentations given from various depts is very informative and help us to understand why some decisions have to be made and some of the working procedures the Council has to adopt.

Also 2-3 members of the Tenants Scrutiny Panel have had the opportunity to be on an interview panel for certain jobs in the Council.

Recently I had the pleasure of doing just this; we were interviewing for the new position of Engagement officers, 1 for Eyres Monsell and 2 others for different areas of the city. We are very pleased to welcome our New Engagement Officer, Natasha, to Eyres Monsell.

I feel this relatively new initiative is an excellent opportunity to have an extra voice for our communities. I am pleased to be a small part of it.